## Marie Denise Guillory, M.Ed., LPC 6026 85<sup>th</sup> St Lubbock, TX 79424

## Phone: (806) 939-5673 www.ccslubbock.com Fax: (806) 798-0823

## CANCELLATION POLICY

Please note that once you have booked an appointment with me it means that I have reserved time in my schedule exclusively for you. If you fail to cancel your appointment or cancel your appointment less than 24 hours before it is scheduled to take place, I cannot use this time for another client and the following will apply:

- For <u>Initial</u> appointments: You will not be rescheduled.
- For appointments after your initial: You will be charged for the entire cost of the missed appointment. The rate is \$150.00 plus applicable convenience card charges.

To avoid a cancellation fee, please contact my office at least 24 hours prior to your appointment. You can cancel and reschedule an appointment by calling my office at (806) 939-5673.

Additionally, if you have a repeating appointment and cancel 3 times in a row, your repeating appointment will be removed and you will be rescheduled based on availability.

Thank you for your consideration regarding this important matter.